

CHURCHDALE HOLIDAYS - TERMS AND CONDITIONS

BOOKING PERIODS: Full weeks Friday to Friday. Short breaks Friday to Monday and Monday to Friday (70% of full week rate). Arrival time is 3pm onwards: check-out time is by 10am. Telephone reservations will be held for 7 days only pending receipt of the deposit.

CHARGES AND TERMS: A **non-returnable deposit of £100** must be received within 7 days of the booking otherwise the dates will be released.

The balance of the cost of the holiday is payable 56 days before arrival. Churchdale Holidays reserves the right to cancel a holiday where full payment has not been received 28 days before the commencement date. 50% of the full hire charge is payable if the holiday is cancelled up to 28 days before the holiday is due to start. Cancellation within 28 days will result in the full charge being payable. We will use our reasonable endeavours to re-let cottages following cancellation and you will be credited with the net value of the re-letting. We strongly recommend Cancellation Insurance. Please ask for details.

We reserve the right ourselves to cancel any booking after giving notice to you in the event that we are unable to let the accommodation booked for reasons beyond our reasonable control. In these circumstances we will endeavour to offer you alternative accommodation at Churchdale Farm, subject to availability.

You must ensure that the accommodation offered will meet your requirements.

DAMAGE AND BREAKAGES: All damage and breakages caused during your occupancy are your responsibility and their cost shall be payable on demand. You are expected to take reasonable care of the property and its contents whilst in your occupation.

PARTY SIZE: In no circumstances may more than the maximum number of persons as stated in the brochure for a particular cottage occupy the property (except for babies in cots). Churchdale Holidays reserve the right to refuse or revoke any bookings from parties which may in their opinion be unsuitable for the property concerned. Churchdale Holidays reserve the right to refuse to accept bookings from parties consisting solely of young adults.

PAYMENT: May be made by cheque or Maestro, Mastercard and Visa card. Sterling cheques should be made payable to "Churchdale Holidays".

GROUP BOOKINGS: We reserve the right to refuse group bookings or other persons who, in our opinion, are unsuitable for the accommodation.

PETS: We do not allow pets into our cottages.

SMOKING: The cottages are all non-smoking.

BED LINEN & TOWELS: All bed linen, tea towels and personal towels are included in the holiday price but no bedding is provided for cots.

ELECTRICITY & OIL: All electricity and oil is included in the charge.

LOGS: There are log-burning stoves in all our cottages. The first basket of logs is free and refills are charged per bag at £5.00.

LIABILITY: Care must be taken by all guests at all times. Parents are advised in particular to ensure that children are accompanied by a responsible adult to ensure that when children are near our animals and farm equipment they are safe and not left unattended. We do not accept responsibility for any damage to or loss of guests' property, cars or contents and you agree to indemnify and hold us harmless from and against all actions claims costs and proceedings (including reasonable legal fees incurred in defending the same) arising from your acts or omissions (and those in your party) whilst on our premises.

UPON LEAVING: Before your arrival, the cottage will have been thoroughly cleaned. You are requested to leave the cottage as far as possible in the condition that you would like to find it. Churchdale Holidays reserves the right to make a charge if the cottage or equipment are left in an excessively dirty condition.